



Total Satisfaction Guarantee

At ACOM, we are dedicated to providing the highest quality Content Management, Payment Management and Document Output Management Solutions. We back this statement with an unprecedented 30-Day Total Satisfaction Guarantee.

ACOM's 100% commitment to our customers as a leader in electronic forms and electronic payment output systems begins with a 30-Day Total Satisfaction Guarantee.

If after purchasing ACOM's ***EZContentManager, EZeDocs &/or EZPayManager Total Solution System*** (hereafter, the "System"), you are not satisfied that the system performs in accordance with the published specifications, you may return the system within the first thirty (30) days following your constructive receipt of the system (including receipt of temporary security code), and **ACOM will provide a 100% refund.**

ACOM will provide a 100% refund for the following:

- MICR Printer(s)
- EZContentManager, EZeDocs & EZPayManager Software Suites
- Unopened MICR Toner Cartridge(s)
- Unopened Security Check Stock (Standard Stock Only)
- Software Maintenance
- Hardware Maintenance
- Post-Processing Equipment

The Total Satisfaction Guarantee does not cover the following:

- Implementation charges
- Training fees
- Opened MICR Toner Cartridge(s)
- Opened Security Check Stock

All returns must have a valid RMA number provided by ACOM. All equipment must be returned, without damage, in the original shipping containers, with shipping and freight paid by the Customer. Offer does not constitute a delayed payment program. Customer will be invoiced upon shipment. Customer agrees to notify ACOM immediately of any problems or dissatisfaction with the System and allow ACOM an opportunity to correct any deficiencies. Customer acknowledges that ACOM is the owner of the System until the System has been accepted and paid for by the Customer. If the System is not returned to ACOM within the 30-day period, Customer assumes ownership and responsibility for payment. Any extension to the 30-day guarantee period must be approved by ACOM in writing.

We make this guarantee to clearly demonstrate that ACOM is committed to our products and the satisfaction of our customers.

ACOM Authorized Signature: _____

James R. Scott
SVP, General Manager
Core Business Division

Not valid unless signed by an authorized ACOM representative.
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