

ePayables Success – Rural Electric Utility

\$12,000 in Annual Rebate

Located in Arkansas, this electric utility provides its customers with reliable, low cost electric service to the region’s rural areas. In operation for almost 7 decades, it has continued to provide service to 17,000 accounts through over 4,500 miles of electrical distribution line.

They were not actively looking for a payment solution when introduced to ACOM’s Paperless Payment Service. After seeing how the service could eliminate 100% of the time, expense and headaches of processing vendor payments, and at zero cost, making the decision to take advantage of the service, was in their words, “a no brainer!”

“Implementation of ACOM’s payment hub was easy, taking less than 2 weeks’ time.”

“We didn’t have to get involved transitioning our suppliers to e-Payments. ACOM handled the entire process, making the transition easy and painless.”

Profile	Annual Revenue: \$25MM	Annual AP Spend: \$10MM	Employees 125	Monthly Checks: 400
 Challenge	<ul style="list-style-type: none"> Utilizing unreliable low speed printers, printing and manually prepping checks for post office delivery was time consuming and a hassle. Disbursing an average of 400 checks per month to approximately 200 vendors, a check run could take anywhere from 3 to 6 hours per week, depending on equipment reliability and availability of personnel. 			
 Results	<ul style="list-style-type: none"> Reduce time and cost of printing and mailing checks by transitioning to ePayables. Repurpose staff from check processing to higher priority functions. 			
 Benefits to the Company	<ul style="list-style-type: none"> Checks and all AP disbursements were completely eliminated by utilizing ACOM’s “no cost” Paperless Pay Service. Instead of printing and disbursing checks, they simply send their payment file to ACOM for processing and disbursing all AP payments. ACOM transitioned 70% of AP disbursements to E-Payments within four weeks, not only streamlining the vendor payment process, but creating a more secure payment environment. 			